

2000-370-C

July 30, 2007  
Via US Mail

Mr. David S. LaCoste  
South Carolina Public Service Commission  
Koger Executive Center  
101 Executive Center Drive  
Columbia, SC 29210

2007 AUG -1 AM 10:26  
SC PUBLIC SERVICE  
COMMISSION

RE: Reliant Communications, Inc.  
Quarterly Service Quality Report for April 1, 2007 – June 30, 2007

Dear Mr. LaCoste,

Enclosed for filing is the Quarterly Service Quality Report for April 1, 2007 – June 30, 2007,  
filed on behalf of Reliant Communications, Inc.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and  
returning it to me in the self-addressed, stamped envelope provided for that purpose.

Please do not hesitate to contact me at 407-260-1011 if you have any questions or concerns.

Thank you for your assistance in processing this filing.

Sincerely,



Mark G. Lammert, CPA  
Tax Preparer for Reliant Communications, Inc.

cc: Reliant Communications, Inc.  
file: Reliant Communications, Inc. – PUC - South Carolina

# SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

## SOUTH CAROLINA OPERATIONS

Quarter: April - June

Year: 2007

Reliant Communications, Inc.

(Company Name)

Robert Sorrentino

(Signature & Title)

801 International Pkwy., 5th Floor

(Street/P.O. Box #)

Lake Mary, FL 32746

(City, State, Zip Code)

	<u>April 2007</u>	<u>May 2007</u>	<u>June 2007</u>
Number of Customer Access Lines	<u>0</u>	<u>0</u>	<u>0</u>
Trouble Reports / Access Line (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
New Installs Completed within 5 Days (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Commitments Fulfilled (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>

Comments / Explanations: \_\_\_\_\_